



HealthSource RI Intern

Faulkner Consulting Group is looking to bring on a **Summer Intern** to work with our consulting team at HealthSource RI (HSRI), Rhode Island's health insurance exchange. The **Summer Intern** will *work* on multiple projects across several departments with exposure to different teams including but not limited to: plan management, marketing and communications, policy, and others.

Faulkner Consulting Group (FCG) is an experienced health policy consulting firm focused on the intersection of public and private programs. FCG has expertise in national and local trends in health policy, including federal and state health program design and state regulatory policy.

Intern will have the opportunity to work on tasks across various HSRI teams, including:

- *Plan Management:*
 - Gather, track, and organize all plan data source documents
 - Assist in development of a database of proposed, revised and final plan designs and rates for each carrier in the individual and small group market.
 - Analyze rate and product changes for each carrier and across carriers.
 - Transfer final rates/products into public facing rate sheets.
 - Test rates in UHIP system to ensure accuracy
 - Assist with analysis of proposed network structures for limited network plans
- *External Relations:*
 - Assist with creating marketing materials/online tools with updated plan info
 - Track RI legislation that may affect HSRI and HSRI customers
 - Support research efforts and the drafting of stakeholder engagement plans
 - Publicize HSRI events on local websites
- *Customer Service Operations:*
 - Assist with assembly of Dashboard reports to assess customer service performance
 - Update existing reports as needed
 - Assist customer service team with ongoing process improvement projects

Qualifications:

- Bachelor's degree candidate; preference is given to college juniors
- Interest in health policy and desire to learn about state human services landscape
- Strong data analysis, writing and communication skills
- Proficiency in Microsoft Office
- Self-motivated, able to work independently
- Organizational skills, with strong attention to detail and follow-through

Logistics:

- HSRI offices in East Providence.
- Compensation will be \$15/hour
- Position is ¾ time or full time for June - August, plus flexible part time for September to May (10-15 hours/week, working around school as priority)
- Interested candidates should submit cover letter and resume to hiring@faulknerconsultinggroup.com.

Faulkner Consulting Group www.faulknerconsultinggroup.com

FCG works with payers and providers to tackle health care policy projects with a fundamental commitment to client partnership. We work side by side with our clients to ensure that our policy analyses and guidance fit within the clients' business models and capacity. We bring an analytical perspective to health policy issues with an emphasis on data-driven decision making.

FCG and HealthSource RI

HealthSource RI offers a place for Rhode Islanders to easily compare health insurance options, learn if they qualify for government subsidies or Medicaid, and enroll in insurance. It provides tools, resources, and information to individuals, families and small businesses to weigh a range of insurance options and choose a plan that fits their needs. HealthSource RI coordinates enrollment, billing and eligibility for tax credits, all in one convenient place, with experts available to help with any questions, concerns or issues.

Since the spring of 2011, Faulkner Consulting Group has been working with the state of Rhode Island to create and implement HealthSource RI. Our consultants oversee many aspects of HSRI design and development, including vendor relationships, financial analysis, coordination with other states, stakeholder communication, and interfacing with federal authorities.

Faulkner Consulting Group is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, gender, sexual orientation, gender identity or expression, religion, national origin, marital status, age, disability, veteran status, genetic information, or any other protected status.