



Functional Design Specialist

Faulkner Consulting Group is looking to hire an experienced **Functional Design Specialist** to join our consulting team at HealthSource RI (HSRI), Rhode Island's health insurance exchange. The **Functional Design Specialist** will report to HSRI's Functional Design Lead. This position will be responsible for supporting HSRI's functional and technical teams overseeing the operations of the state's eligibility and enrollment system (RI Bridges) for HSRI customers.

Key responsibilities:

- Execute regular quality checks to investigate and test for system errors.
- Evaluate key performance indicators (KPIs) to ensure optimal system functionality.
- Support HSRI's annual programmatic audit through system testing and KPIs.
- Participate in technical design meetings for system fixes and enhancements.
- Review and approve system data fixes.
- Provide project management support during technical review meetings with the system's vendor.
- Oversee the post-release validation process as part of system updates.
- Oversee ad-hoc validation requests.
- Provide release notes for system updates for purposes of training and general awareness.
- Oversee and manage the system access request process.

Qualifications/Requirements:

- BA or BS degree
- 3+ years of experience in system operations or design
- Proficiency in Microsoft Office
- Experience and comfort working with IT
- Experience with System Integration Testing (SIT) and/or User Acceptance Testing (UAT) preferred
- Familiarity with healthcare industry, a plus
- Experience working closely with vendors, a plus
- Experience working in JIRA, a plus
- Familiarity with federal/state health insurance policy, a plus

Competencies

- Comfortable learning elaborate systems quickly
- Thrive in an ever-changing environment
- Ability to multi-task and prioritize effectively
- Ability to articulate clearly in writing and verbally in group settings

- Self-motivated, able to work independently
- Excellent interpersonal, verbal, and written communication skills

Faulkner Consulting Group www.faulknerconsultinggroup.com

Faulkner Consulting Group (FCG) is an experienced health policy consulting firm focused on the intersection of public and private programs. FCG has expertise in health care payment and delivery system models, including national and local health policy trends, federal and state health program design and state regulatory policy.

Work Environment

FCG is a virtual company, all work is done at client offices, in a professional office environment. Due to Covid, all Faulkner employees are currently working virtually from home. We are planning for a return to hybrid work, 2 days per week, at our client site in Providence, RI.

Candidates:

- Check out our website www.faulknerconsultinggroup.com
- Compensation based on experience. We offer competitive health and dental benefits, professional development reimbursement, 401K match, flexible spending account and paid time off.

Faulkner Consulting Group is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, gender, sexual orientation, gender identity or expression, religion, national origin, marital status, age, disability, veteran status, genetic information, or any other protected status.